

Slovakia Service – User Guide

by Easy



ACTIVATING YOUR SERVICE

It is very easy to activate your new service. Just follow the instructions below and you'll be ready to call once you reach your destination:

1. Travel to your destination
2. Break out the SIM Card from the plastic card
3. Then insert this SIM Card in your phone.
4. Make sure your phone battery has been charged
5. Switch your phone on
6. If prompted for a PIN, enter 1111

Your Slovakia SIM card will provide you with a Slovakia cellular phone number. Your new Slovakia phone number can be found on the front or back of the information package. The phone number begins with **09**.

To activate your Slovakia service you will need to make a phone call or send a text message.

HOW TO RECHARGE (ADD AIR TIME)

To recharge your Slovakia service, please follow the instructions below

- Purchase a Eurotel recharge card
- Scratch off the protective layer to reveal your recharge code
- Compose a text message with the letters **DOBI**
- Send this message to 50 followed by the 14-digit recharge voucher code. For example, if your airtime voucher code is 12345678901234, you must the send the text message to 5012345678901234

MAKING INTERNATIONAL CALLS

To make an international call, simply enter all numbers starting with the '+', followed by the country code (1 for the US/Canada), area code and phone number. For example, to call (213) 337-5555 you would dial +12133375555.

For cheaper international calls replace the '+' sign with **33**. For example, to call (213) 337-5555 you would dial 3312133375555.

RECEIVING CALLS

Family & friends need to dial the international direct dialing prefix for the country they are calling from followed by your new number. For example, from the US/Canada they should dial 011, country code and your new number.

BALANCE

To check your balance, please

- Dial 12351 from your mobile phone and then press 5

CUSTOMER SERVICE

To reach customer service, please

- Dial 12345 from your Slovakia cellular phone (charges may apply)

OR

- Dial 0903 903 903 from a fixed line (charges apply).

VOICEMAIL

To activate your voicemail, please

- Compose a text message with the letters **VMS**
- Send this text message to 1770

SERVICE EXPIRATION

You must recharge your Slovakia Service at least once every 12 months in order for your Slovakia service to remain active. The 12-month period begins from the date of your last recharge or the initial activation date.