

# Lithuania Service – User Guide

by Bite



## ACTIVATING YOUR SERVICE

It is very easy to activate your new service. Just follow the instructions below and you'll be ready to call once you reach your destination:

1. Travel to your destination
2. Break out the SIM Card from the plastic card
3. Then insert this SIM Card in your phone.
4. Make sure your phone battery has been charged
5. Switch your phone on
6. Enter the PIN Code (if required)

Your Lithuania SIM card will provide you with a Lithuania cellular phone number, which can be found on the front of your SIM card. The number will start with **6**.

NOTE: To change the language of your Lithuania service, please dial 1541.

## HOW TO RECHARGE (ADD AIR TIME)

To recharge your Lithuania service, please

- Purchase a Bite recharge card
- Scratch off the protective layer to reveal your recharge voucher code
- Dial 117 from your mobile phone

## MAKING INTERNATIONAL CALLS

To make an international call, simply enter all numbers starting with the '+', followed by the country code (1 for the US/Canada), area code and phone number. For example, to call (213) 337-5555 you would dial +12133375555.

## RECEIVING CALLS

Family & friends need to dial the international direct dialing prefix for the country they are calling from followed by your new number. For example, from the US/Canada they should dial 011, country code and your new number.

## **BALANCE**

To check your balance, please

- Dial 117 from your mobile phone

## **CUSTOMER SERVICE**

To reach customer service, please

- Dial 1501 from Bite network <sup>1</sup>

OR

- Dial +8 699 23230 from all other networks

<sup>1</sup> Calls are charged at 0.25 LTL per call.

## **VOICEMAIL**

To activate your voicemail, please

- Dial 1542 from your mobile phone

To access your voicemail, please

- Dial 1511 from your mobile phone

NOTE: If you do not use your voicemail service for more than 3 months, it will be deactivated. To reactivate your voicemail services, please dial 1542.

## **SERVICE EXPIRATION**

Your initial balance is valid for 3 months. Your mobile phone number is valid for 12 months.

If your balance expires, the credit is not lost, but frozen and you are unable to use it, until you recharge. In case you recharge the 'frozen' credit will be added to your recharge value.