

Hungary Service – User Guide

by Praktikum



ACTIVATING YOUR SERVICE

It is very easy to activate your new service. Just follow the instructions below and you'll be ready to call once you reach your destination:

1. Travel to your destination
2. Break out the SIM Card from the plastic card
3. Then insert this SIM Card in your phone.
4. Make sure your phone battery has been charged
5. Switch your phone on
6. Enter the PIN Code (if required)

Your Hungary SIM card will provide you with a Hungary cellular phone number, which can be found on the back of your SIM card inside the SIM card package. The number will start with **06**.

HOW TO RECHARGE (ADD AIR TIME)

To recharge your Hungary service, please follow the instructions below

- Purchase a Praktikum recharge card
- Scratch off the protective layer to reveal your recharge voucher code
- Dial 171 and follow the voice prompts

OR

- Enter *121*(14 digit recharge code)# and press 'yes/ok/send'

MAKING INTERNATIONAL CALLS

To make an international call, simply enter all numbers starting with the '+', followed by the country code (1 for the US/Canada), area code and phone number. For example, to call (213) 337-5555 you would dial +12133375555.

RECEIVING CALLS

Family & friends need to dial the international direct dialing prefix for the country they are calling from followed by your new number. For example, from the US/Canada they should dial 011, 36 (Hungary) and your new number bar the leading 0 (zero).

BALANCE

To check your balance, please

- Dial 171 from your mobile phone

CUSTOMER SERVICE

To reach customer service, please

- Dial 1220 from your mobile phone

OR

- Dial 1743 for roaming information

VOICEMAIL

To access your voicemail, please

- Dial 940 0490 from your mobile
- Enter your password and confirm with the * key

SERVICE EXPIRATION

The validity period will depend on the amount you recharge. Please consult the table below.

Recharge Amount (HUF)	Validity Period
900	30 days
1800	90 days
3600	1 year
7200	1 year
14400	1 year

You can use more than one recharge card in a row. The credit will be accumulated.

SIM cards are valid for one year after the last recharge. If you fail to recharge your Praktikum balance within a year, your SIM card and its respective phone number will be recycled, and any remaining airtime balance will be forfeit. If you have a remaining balance and recharge your SIM within the 12 month period then the remaining balance will carry forward along with the amount of the most recent airtime recharge.